

SUMMARY

Fomenko A. Ye. Foreign experience in providing administrative services and their use in the activities of the National Police of Ukraine. The author has described the current state of administrative services provision in some foreign countries (Brazil, Canada, Georgia, Germany, Great Britain, Lithuania, Netherlands, Poland, the Czech Republic), concerning in particular law enforcement agencies, and the possibility of its use in the activities of the National Police of Ukraine through formulation of relevant legislative proposals.

He has paid attention to the following principles, which serve as a common platform for the development of the system of administrative services in foreign countries, in particular the European Union: subsidiarity and proportionality, consumer orientation, public access, security (confidentiality), multilingualism, transparency, administrative simplicity, administrative simplicity, administrative simplicity, exchange of experience, adaptability, efficiency and effectiveness.

The author has concluded that a modern system of administrative services provision in most countries of the world has emerged from a long process of reformation. The basis of such transformations was: 1) the formation of civil society on the basis of a market economy; 2) bringing the public authorities closer to the community by introducing changes in approaches to their functioning, namely the establishment of a service department; 3) simplifying procedures for citizens to obtain appropriate services from public authorities; 4) widespread use of innovative technologies in administrative services provision; 5) implementation of quality criteria for compliance of services provided to the community by public authorities. The general tendency of providing administrative services to the public is the establishment of service centers that act as "supermarkets of service " with a "single window" system.

Amendments to the legislation have been formulated to reflect at the legislative level the full range of administrative services, in particular in the field of police authorization, which will enable citizens to meet their needs by contacting the relevant MIA Service Center. By establishing such full-fledged and multifunctional centers, the Ministry of Internal Affairs will become closer to the task of transitioning from punitive to social-service content of police activity as a European-style agency.

Keywords: *administrative services, police, experience, service center, procedure, principles.*